

Taming an Onslaught of Messages

With Adlib, this insurance company handled enterprise volumes of messages from multiple mailboxes with ease and proficiency, scaling to large volumes and offering integration with OpenText® and SharePoint®.

THE CHALLENGE

To create a solution that renders documents from multiple Exchange mailboxes (approximately 10,000 – 12,000 email messages per mailbox, per day) for different claims, a provider of a range of commercial, rural and personal insurance products needed software that could integrate with OpenText and SharePoint.

They were faced with a number of complex challenges. This organization needed to:

- Handle a huge volume of email messages daily
- Avoid having to monitor mailboxes manually
- Implement a solution that could scale for project growth
- Integrate with existing document repositories

THE RESULT

Adlib's solutions can service an extensive range of line-of-business systems, including full integration with Microsoft Exchange. Enterprise volumes of messages from multiple mailboxes can be handled with ease and proficiency, scaling to large volumes and offering integration with document repositories, which is exactly what Adlib provided for this organization.

By using Adlib PDF, this insurance organization was able to achieve a number of benefits:

- A solution that can handle the current message volume and can scale over time as required
- Implementation of an automated process to eliminate manual monitoring
- Savings of \$2,000,000 annually with the new PDF rendering process
- Integration with OpenText and SharePoint

Advanced Rendering enabled this insurance organization to implement a solution which saved them \$2,000,000 annually.

THE INDUSTRY

Insurance



THE SYSTEMS

OPENTEXT  SharePoint

THE DOCUMENTS

CLAIMS AND CASES

WHAT IS ADVANCED RENDERING?

Advanced Rendering technology takes basic document-to-PDF conversion to a higher level by integrating into the most commonly-used Enterprise Content Management (ECM) systems and automating the conversion of content from multiple sources into more manageable and usable formats to enhance documents at each of the 4 stages of the document lifecycle: capture, manage, archive and deliver.

Adlib PDF Enterprise is the next-generation of Advanced Rendering technology that is ideal for high-volume environments where accurate, scalable and highly-available document-to-PDF conversion and transformation services are required across the enterprise.