

## Scanning Forms and Fighting Fraud

By using Adlib, this large city municipal office streamlined form scanning and OCR, dynamically added metadata for precision searches, and built decision-making and verification into their process, resulting in cost savings in the millions of dollars.

### THE CHALLENGE

A large city municipal office responsible for dispersing welfare payments to city residents needed to develop an efficient system for government staff members who handle claims and forms. The goal was to reduce fraudulent claims and duplicate claims, which was costing the city \$20M per year.

They were faced with a number of complex challenges. This government organization needed to:

- Check for duplicate welfare claims in different offices
- Search welfare forms in an effective manner
- Reduce the payment of state fines on top of false claims
- Create a fast and automated way to scan paper documents

### THE RESULT

Adlib provides organizations with quality OCR and decision-making tools. Adlib's solution streamlined form scanning and OCR, dynamically added metadata for precision searches, and built decision-making and verification into the process to reduce fraudulent claims. The resulting cost savings are estimated in the millions of dollars.

By using Adlib PDF, this government organization was able to achieve a number of benefits:

- Automatic processing of scanned and OCR'd welfare forms upon submission
- Capability to make forms searchable in real time
- Reduction in the cost of fraudulent claims
- Ability to add metadata to check for discrepancies and ensure the claims had not been processed before

**Advanced Rendering enabled this municipal government organization to save millions of dollars through intelligent OCR and decision-making tools.**

### THE INDUSTRY

Government



### THE SYSTEMS



FILENET



SharePoint

### THE DOCUMENTS

CLAIMS AND CASES

### WHAT IS ADVANCED RENDERING?

Advanced Rendering technology takes basic document-to-PDF conversion to a higher level by integrating into the most commonly-used Enterprise Content Management (ECM) systems and automating the conversion of content from multiple sources into more manageable and usable formats to enhance documents at each of the 4 stages of the document lifecycle: capture, manage, archive and deliver.

Adlib PDF Enterprise is the next-generation of Advanced Rendering technology that is ideal for high-volume environments where accurate, scalable and highly-available document-to-PDF conversion and transformation services are required across the enterprise.