

Improving Accuracy and Customer Experiences

By using Adlib, a banking institution now automatically converts, creates, and populates PDF files, and then stores the PDF files in Microsoft® SharePoint®.

THE CHALLENGE

An institution that provides a full array of financial services needed to counter a drop in customer confidence and establish a more efficient system for processing up to 100 new client documents daily. They were searching for a capable automated solution to integrate with SharePoint.

They were faced with a number of tough challenges. This organization needed to:

- Implement a quick and efficient way of converting documents
- Eliminate the chances of human error
- Deal with lack of customer confidence

THE RESULT

Adlib's solutions offer a multitude of ways to tap into existing corporate management and information systems, including workflow connectors that can perform document conversions on the content stored in SharePoint. Using Adlib, this banking organization was able to apply an efficient way of converting documents, while reducing human error.

By using Adlib PDF, this banking organization was able to achieve a number of benefits:

- Creation of an automatic conversion process
- Implementation of a fast and accurate system
- Integration with Microsoft SharePoint
- Marked improvement in the customer experience

Advanced Rendering enabled this banking organization to offer a better customer experience, thereby improving customer confidence in their company.

THE INDUSTRY

Banking



THE SYSTEMS

 SharePoint

THE DOCUMENTS

CLIENT DOCUMENTS

WHAT IS ADVANCED RENDERING?

Advanced Rendering technology takes basic document-to-PDF conversion to a higher level by integrating into the most commonly-used Enterprise Content Management (ECM) systems and automating the conversion of content from multiple sources into more manageable and usable formats to enhance documents at each of the 4 stages of the document lifecycle: capture, manage, archive and deliver.

Adlib PDF Enterprise is the next-generation of Advanced Rendering technology that is ideal for high-volume environments where accurate, scalable and highly-available document-to-PDF conversion and transformation services are required across the enterprise.