ADLIB®

Delivering Improved Access to Documents

By using Adlib, a leading investment management and investment services company automated the process of converting customer statements from the DMS, resulting in increased workgroup productivity across business units.

THE CHALLENGE

A leading investment management and investment services company needed to make thousands of customer statements and documents per day accessible, searchable and retrievable from a Document Management System. Documents were generated from a mainframe and then printed on paper and stored, which was a time-consuming and inefficient process.

They were faced with a number of arduous challenges. This organization needed to:

- Implement a faster way of producing accurate records
- Find a solution that is cost effective
- Make searching and accessing documents easier
- Connect to the internal Document Management System

THE RESULT

This organization needed interoperability across systems. Adlib's versatile enterprise-grade solution automated the process of converting customer statements and other documents from the DMS swiftly and seamlessly. Workgroup productivity rose as key information became more accessible and shared across business units.

By using Adlib PDF, this banking organization was able to achieve a number of benefits:

- Automation of the rendering process and improved accuracy of conversions
- Reduction in costs with a paperless solution
- Increase of accessibility and enabled searchability of documents
- Integration configured with their current DMS system

Advanced Rendering enabled this banking organization to effectively manage thousands of customer statements per day, improving the customer experience.

THE INDUSTRY

Banking

THE SYSTEMS

CUSTOMIZED ENVIRONMENT

THE DOCUMENTS

CUSTOMER STATEMENTS

WHAT IS ADVANCED RENDERING?

Advanced Rendering technology takes basic document–to-PDF conversion to a higher level by integrating into the most commonly-used Enterprise Content Management (ECM) systems and automating the conversion of content from multiple sources into more manageable and usable formats to enhance documents at each of the 4 stages of the document lifecycle: capture, manage, archive and deliver.

Adlib PDF Enterprise is the next-generation of Advanced Rendering technology that is ideal for high-volume environments where accurate, scalable and highly-available document-to-PDF conversion and transformation services are required across the enterprise.

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