

- Training
- Customizations
- Implementation Services

On-site Implementation Services

Let our services team come to you for your enterprise deployments. We can help with system design, optimum configuration and integration issues as well as provide on-site training. A typical visit agenda consists of but is not limited to:

A Project Meeting – to discuss your project/projects in detail

Training Sessions including a workbook to work out of for:

- Integrators
 - Administrators
- (Trainings are broken down into 1 hour segments if necessary to cover off specific areas of importance to the project)

Adlib Product Stack Overviews

Q&A sessions

Interactive work with your key technical people/project team:

- Review of Code
- Troubleshooting of issues/tips
- Best Practices
- Optimization
- Job ticket writing and training

Cost of this service is \$2000/day plus travel expenses

Adlib Professional Services Group (PSG)

As a logical extension to our product line, Adlib has established the **Adlib Professional Services Group** to help our customers maximize the value of their Adlib document transformation software through specialized training, software customizations and on-site implementation services.

PSG Services

- **Webinar-based product training courses** - Our *Administrators* training course has immeasurable benefits for anyone who wants to learn how to fast track implementation and deployment processes, pursue other uses for the applications or gain further ROI than initially anticipated. The *Integrators* course teaches the various methodologies for integrating Adlib software into any form of document workflow. Each course is webinar based, is approximately 3 hours in duration and costs \$500.
- **Implementation Services via Live Meeting** - Adlib can help you save a lot of time implementing our solution by assisting you in the installation, configuration and testing process via remote access. Cost of this service is \$300/hr.
- **Software customization Services** - Express out of the box is very versatile and can be configured many different ways to accommodate a variety of document transformation workflows. However, sometimes particular customer needs may require an enhancement to the software to improve the process. Such changes may include the provision of a custom script to help automate a component of the total workflow. We have many examples of these customizations and would be happy to consult with you on how we can apply this experience in your own situation. Pricing is on a custom quotation basis.
- **Custom Training/Consultation sessions** – This service entitles you to direct access to members of our Services Team where you will receive custom training and guidance on how to optimize your installation and settings of Adlib software for maximum return. The cost is \$1000 for up to 3 hours of consultation that can be spread over several sessions based on your implementation schedule.

Make Sure your SMP is up to date!

Renewing your SMP is one of the most cost-effective ways to protect your software investment through access to technical support and software updates. However, it also **entitles you to preferred pricing on Adlib Professional Services**



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www.adlibsoftware.com