



Klehr, Harrison, Harvey, Branzburg & Eillers

Secured billing through automated PDF conversion

Overview

A young and dynamic law firm, Klehr, Harrison, Harvey, Branzburg & Eillers (KHHBE), an alternative to the traditional law firm structure, prides itself on fast resolutions to problems.

The Business Challenge

The CFO at Klehr, Harrison, Harvey, Branzburg & Eillers (KHHBE) was concerned. He had discovered that current and historic client bills were being held in editable Microsoft Word documents and naturally, the risk of accidental changes to the files was worryingly easy. In addition, Word had to be launched every time the lawyers wanted to access the files. As a result, the IT overhead was huge.

The client bills were being generated with CMS Open in Word, each as a separate DOC file with several thousand bills being generated each month. KHHBE needed to find a way to 'freeze' the bill in its original form and have it accessible by using the simple search and view capability within CMS Open.

The Solution

The decision was made to convert the Word files to PDF. KHHBE needed a product that could sit in the background converting files to PDF as they were generated. The PDF version then needed to be placed in a separate folder that could be accessed and viewed in CMS Open.

Such a product also had to be robust and reliable. Thousands of bills would be generated in a single day during the monthly billing cycle. The product would have to function in this production environment without any IT staff intervention.

After extensive research, Adlib ExpressConversion Server was selected and implemented. Express Server now runs 24/7 on a workstation and polls the bill folder that resides on a server. A PDF copy of each qualifying file is created and placed into a folder on the server. The file names remain the same except that they are suffixed with 'PDF'. Within CMS Open, the viewer application simply points to the new folder and launches Acrobat Reader instead of Word.

The Benefits

Adlib Express is:

- Guaranteed data security for clients' bills, without compromising quick access for viewing
- Improved performance of queries as a result of the speed of Acrobat Reader
- Reliable application with virtually no IT intervention
- Excellent ROI with the functionality provided for a reasonable entry cost and low maintenance cost

“Adlib Express Server has been rock solid. I believe it has paid for itself with this one application, and I know we will find additional uses for it in the future.”

*Charles Bernstein,
Director of IT*

Company

- Klehr, Harrison, Harvey, Branzburg & Eillers

Industry

- Legal/Law/Enforcement

Business Challenge

- Required a solid and stable conversion engine
- Flexible, multi-use product
- Create secure non-editable documents

Products Used

- Adlib **ExpressConversion** Server

Solution

- Automatically turn word documents into PDF
- Documents placed in CMS Open
- Documents accessed same way as previous

Benefits

- Non-editable, secure format
- Limited IT staff required
- Operates 24/7
- Reduced IT Overhead