



Adlib Professional Services

Full service consulting and implementation services

At Adlib Software, the measure of our success is not only in the quality and strength of our software but also in the ease and speed by which our customers are able to deploy and benefit from their adoption of our solutions. Our team of professionals are ready to help you to fully leverage the investment you've made in your document transformation and workflow solutions.

Many companies assume that deploying an electronic document strategy is complicated and costly, let Adlib's Professional Services Team demonstrate how our software can be easily integrated into your current manual or electronic document workflow processes.

Adlib Professional Services provides:

Document Management and Workflow Consulting

- a) Document Workflow Review
- b) Business Needs Analysis and Functional Design
- c) Technical Requirements Definition

Implementation Services

- a) Systems Design & Architecture Review
- b) Implementation Planning
- c) Onsite installation, implementation, and system optimization
- d) Onsite training

Software Customizations)

- a) Script development for customized workflow processing
- b) Integrations into workflows with 3rd party software
- c) **Customized scanning and OCR solutions**
- d) **Dynamic PDF reporting by combining multiple source documents**
- e) **Customized Microsoft Sharepoint export and import solutions**
- f) **Merging dynamic data and source documents into interactive PDFs**

“It’s been refreshing and a pleasure working with a company who obviously values their customers and a business relationship. I can assure you that our company will consider Adlib for any of our future needs.”

**Boeing
Consulting
Services**

“Adlib was able to quickly understand our need, make suggestions for a solution and re-document the requirements accurately to ensure agreement on the end product to be delivered.”

**Ciba
Specialty
Chemicals**

Training

Adlib's highly focused and engaging training programs provide full support to those that are deploying our software in your organization as well as the users who drive the ultimate benefits of electronic document management in your organization. Presented onsite or online, Adlib's training regiments are created to satisfy the diverse needs of those touched by your deployment.

Our programs are straight forward, simple and are designed to engage employees across your enterprise: from end-users and knowledge workers to systems administrators and software developers. Contact the Adlib Training Center to learn more about the available training options.

Technical Support

Adlib understands that a key factor in selecting the right software is the knowledge that responsive, personalized support is readily available. In fact, we've built our reputation on delivering that very promise.

“What I've really appreciated about Adlib has been the unique quality of congenial, individualized support and willingness to immediately and effectively address the issues that come up”

Marshall Hospital

Adlib supports its products and customers with a flexible range of choices including email, phone, screen-sharing and onsite options.

In addition, our best-in-class Software Maintenance Plan provides you with priority technical support and automatic access to new software releases, monthly updates and special offers.

“Ease of configuration and use made Adlib an obvious choice for our PDF creation solution. Your technical support is second to none!”

Assurant



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www.adlibsoftware.com